

Have A Suggestion?

We'd Love to Hear It!

(Please Be As Specific As Possible.)

Date: 7/20/17

Here's My Suggestion/Idea:

The Johnson Multimedia Suite (ground floor) needs a thorough cleaning & the instructions for use of the player updated.

Status (please circle one):

Thank you for bringing it to our attention! We will take care of it ☺

Best,

-RS

Rebecca Seipp, Outreach & Humanities Librarian

seippri@hollins.edu or 362.6328

Have A Suggestion?

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(Please Be As Specific As Possible.)

Date: 7/18/17

Here's My Suggestion/Idea:

Window coverings for 3rd floor computer area. Too much glare in morning.

Status (please circle one):

Thank you for telling us about the glare. The University Librarian (Luke Vilelle) has put a request in with the maintenance department to see if we can get something installed on the windows.

Best,

-RS

Rebecca Seipp, Outreach & Humanities Librarian

seippri@hollins.edu or 362.6328

Have A Suggestion?

We'd Love to Hear It!

(Please Be As Specific As Possible.)

Date: 8/30/17

Here's My Suggestion/Idea:

It would be awesome if the library sold school supplies like highlighters, index cards, sticky notes, pens, etc. This would save students loads of time and be perfect for students whom do not have transportation...

Status (please circle one):

We're sorry, but our library is not able to add the infrastructure for, and service of, selling merchandise at this time. We suggest you take a list of most-needed items to the Hollins Store in Moody; they already stock some office supplies, and I am sure they'd be interested in adding items that many students want to buy.

Best,
Maryke Barber
Public Services Librarian
mbarber@hollins.edu

Have A Suggestion?

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(Please Be As Specific As Possible.)

Date: 7/20/17

Here's My Suggestion/Idea:

More headphones and longer time period for use.

Status (please circle one):

We're happy to hear that you're using the headphones! The checkout period for headphones is 3 hours – if need them longer you can always go back to the circulation desk and check them out again.

I've let our Circulation Coordinator and Public Services Librarian know about your request for more headphones – they will order a few more pairs.

Best,
Rebecca Seipp
Outreach & Humanities Librarian
seippri@hollins.edu

Have A Suggestion?

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(Please Be As Specific As Possible.)

Date: 9/7/17

Here's My Suggestion/Idea:

Rentable video games!

Status (please circle one):

Thanks for the suggestion. Since we are a university library, our budget is tied to the curriculum – we purchase titles that will support the work of students and faculty at the university. Unfortunately that does not include video games.

Also, as a library we wouldn't want to *rent* out games – we want everything we have to be as accessible as possible to the community we serve, so it is all available to checkout for free (and we even eliminated our late fines for most items!).

Sorry we can't help you out with this, but keep the suggestions coming!

Best,
Rebecca Seipp
Outreach & Humanities Librarian
seippri@hollins.edu

Have A Suggestion?

We'd Love to Hear It!

(Please Be As Specific As Possible.)

Date: 03/17

Here's My Suggestion/Idea:

It would be great to have a larger selection of manga and Japanese animation.

Status (please circle one):

Thanks for the suggestion! We are working to build that collection – please let us know if you have any specific titles you're interested in.

Best,
Rebecca Seipp
Outreach & Humanities Librarian
seippri@hollins.edu

Have A Suggestion?

We'd Love to Hear It!

(Please Be As Specific As Possible.)

Date: n/a

Here's My Suggestion/Idea:

Stay open later Fri-Sat

Status (please circle one): n/a

Hi,

Thank you for letting us know you'd like to library to be open longer on those days. At the moment we do not have the budget to expand our hours because staff or student workers must be present when the building is open. However, we do track requests and will take this into consideration when we set our hours in the future!

Thanks for the feedback!

Best,

Rebecca Seipp
Outreach Librarian
seippri@hollins.edu