

Have A Suggestion?

We'd Love to Hear It!

(Please Be As Specific As Possible.)

Date:

11/16/18

Here's My Suggestion/Idea:

Have the café open later.

Status (please circle one): Other: _____

Hi,

Thanks for writing to us about the café. The hours are set each year by Greenberry's and they've determined that we haven't had enough volume to keep the café open later, so they've tailored their hours around evening classes. Using the café when it's open is the best way to make the case that we should be open additional hours 😊

We will certainly pass along your request, but we can't make any promises.

-RS

Rebecca Seipp

Outreach Librarian

seippri@hollins.edu

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(Please Be As Specific As Possible.)

Date: 12/15/18

Here's My Suggestion/Idea:

It would be amazing if the library stayed open 24 during all of exams, starting reading day! Thanks 😊

Status (please circle one): Undergraduate Student

Thank you for your request,

Our studies of building usage during the exam period suggest that the amount of people in the library after 2 am drops to a very low number. While we really like offering an all-nighter every Reading Day, statistically it would not make sense for us to take away hours elsewhere in the schedule to staff 24/7 for all of exams. And unfortunately we cannot afford to add hours at this time.

But we're grateful that you joined us for Reading Day! Do know that we keep all request for a different schedule of open hours, and consider them when we create the schedule for the next year.

-Maryke Barber

Information literacy, Outreach and Arts Liaison Librarian

mbarber@hollins.edu

Have A Suggestion?

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(Please Be As Specific As Possible.)

Date: 6/21/19

Here's My Suggestion/Idea:

Please replace all the chairs in Jackson Screening Room. They're terrible, seats blow/sagging + you feel like you're sitting on the floor, plus v. uncomfortable. Thx!

Status (please circle one): Other: _____

Thank you for expressing your concern about the condition of the chairs in the Jackson Screening Room. We agree that the chairs are in need of replacement, and a request for this has been submitted. The request is currently waiting for approval of funding so we do not have a timeline when the chairs are set to be replaced, but they will be – stay tuned!

-Maryke Barber

NOV. 2019 UPDATE:

Hurray, there are new chairs in the Jackson Screening Room! Go try them out and let us know what you think.

Maryke Barber
Information literacy, Outreach and Arts Liaison Librarian
mbarber@hollins.edu

Have A Suggestion?

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(Please Be As Specific As Possible.)

Date: 7/22/19

Here's My Suggestion/Idea:

Later café hours.

Status (please circle one): Undergraduate Student

Thank you for your suggestion for the café. Dining services set the hours for Greenberry's. They work to make sure that between the café in Moody and this café, as many hours are caffeinated as possible! Of course there could always be more, and we will make sure they know of your suggestion.

In the meantime consider our vending machines, which have several choices of chilled Starbucks Frappuccino, and energy Doubleshots. They're not quite made to order, but will tide you over until one of the three dining options is open again 😊

-Maryke Barber
Information literacy, Outreach and Arts Liaison Librarian
mbarber@hollins.edu